

# Customer Identification List

## Customer Identification List - A, B & C

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| <p><b>List A -</b></p> <p><b>Primary Photographic Identification Documents</b></p> | <ul style="list-style-type: none"> <li>• current photo driver's licence or permit issued by a State or Territory or Foreign Government</li> <li>• current photo ID proof of age card issued by a State or Territory</li> <li>• current passport (or expired within the last 2 years) issued by the Commonwealth</li> <li>• current passport, with photo of the person, issued by a Foreign Government, the United Nations, or a UN agency - if not in English - accompanied by an English translation prepared by an accredited translator (see notes below)</li> </ul>   |
| <p><b>List B -</b></p> <p><b>Non-photographic Identification Documents</b></p>     | <ul style="list-style-type: none"> <li>• birth certificate issued by a State or Territory</li> <li>• birth extract issued by a State or Territory</li> <li>• citizenship certificate issued by the Commonwealth</li> <li>• pension card issued by Centrelink</li> <li>• birth certificate issued by a Foreign Government or the UN - if not in English - accompanied by an English translation prepared by an accredited translator (see notes below)</li> </ul>  |
| <p><b>List C -</b></p> <p><b>Secondary Identification Documents</b></p>            | <ul style="list-style-type: none"> <li>• A notice that:             <ul style="list-style-type: none"> <li>• was issued to an individual by the Commonwealth, a State or Territory within the preceding twelve months;</li> <li>• contains the name of the individual and his or her residential address; and</li> <li>• records the provision of financial benefits to the individual under a law of the Commonwealth, State or Territory (as the case may be);</li> </ul> </li> <li>• A notice that:             <ul style="list-style-type: none"> <li>• was issued to an individual by the Australian Taxation Office (ATO) within the preceding 12 months;</li> <li>• contains the name of the individual and his or her residential address; and</li> <li>• records a debt payable to or by the individual by or to (respectively) the Commonwealth under a Commonwealth law relating to taxation;</li> </ul> </li> <li>• A notice that:             <ul style="list-style-type: none"> <li>• was issued to an individual by a local government body or utilities provider within the preceding three months;</li> <li>• contains the name of the individual and his or her residential address; and</li> <li>• records the provision of services by that local government body or utilities provider to that address or to that person.</li> </ul> </li> <li>• A notice that:             <ul style="list-style-type: none"> <li>• was issued to a minor by a school principal within the last 3 months</li> <li>• contains the name of the minor and their residential address; and</li> <li>• records the period of time the minor attended the school</li> </ul> </li> <li>• A Medicare card</li> </ul> |

**Note:** If a document is written in a language that is not understood by the person carrying out the identification procedure, then it has to be accompanied by an English translation prepared by an accredited translator

**Note:** All identification used must state the full name of the person being identified. Documents must state a First Name and Surname. Initials are not acceptable.

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